

NOCIL LIMITED is committed to ensuring the Health, Safety, and Well-being of all stakeholders including, customers, distributors, and end users of our products and services. This policy outlines our commitment to designing, manufacturing, supplying, and supporting products that are safe when used as intended, and to providing clear information that prevents harm and promotes responsible use.

Scope:

This policy applies to all operations, corporate offices and subsidiaries of NOCIL LIMITED, covering Research & development, manufacturing, logistics, storage, sales, use of our products, by-products, end-of-life management and business activities at all sites.

Objectives:

- Ensure all products meet applicable regulatory, safety, and customer-specific requirements.
- Provide accurate and complete safety information (MSDS, labels, handling guidelines).
- Prevent customer health risks through safe product design, controlled manufacturing, and proper packaging.
- Respond promptly to any customer concerns related to product safety.
- Promote responsible product stewardship throughout the product life cycle.
- Ensure safe storage, handling, and transportation of products in line with relevant national and international hazardous materials regulations.
- Provide customers and distributors with guidance and training materials on safe storage, handling, and disposal of chemical products, as well as incident response procedures.

Targets:

- Zero customer injuries or health incidents related to NOCIL products.
- 100% accurate and updated MSDS and product labels as per regulatory timelines.
- Respond to all customer safety concerns within 3 working days.
- Investigate and close 100% product safety complaints within 15 days period.

- Ensure safe packaging and transport for 100% of dispatched products.
- Zero non-conformances in customer audits related to product safety.

Responsibility & Governance:

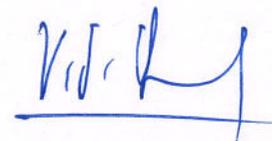
- Leadership: Provide oversight of customer health and safety performance, ensure policy effectiveness, and allocate required resources. Integrate customer health and safety objectives into product development, marketing, sales, and distribution strategies.
- Product Stewardship, EHS & Quality Teams: Lead product risk assessments, regulatory compliance, labelling, MSDS management, and quality assurance processes.
- Sales, Logistics & Customer Service Teams: Ensure safe handling practices, accurate communication of hazards, and prompt response to customer inquiries or incidents.
- All Employees & Contractors: Uphold this policy, follow safety procedures, and promptly report hazards, product defects, or risks to customers.

Management System & Review:

This policy will be reviewed annually and updated as necessary to reflect changes in regulations, technology, and stakeholder expectations.

NOCIL LIMITED will maintain and continually improve Health and Safety Management System aligned with ISO 45001:2018 and other relevant frameworks.

Date: 18th NOV 2025



Managing Director